March 10, 2003

Mr. Brad Norton Assistant City Attorney City of Austin P.O. Box 1546 Austin, Texas 78767-1546

OR2003-1526

Re: Request for case number 02-0620835

Dear Mr. Norton:

The Office of the Attorney General has received your request for a ruling and assigned your request ID# 179795.

After reviewing your arguments and the submitted information, we have determined that your request does not present a novel or complex issue. Thus, we are addressing your claims in a memorandum opinion. You claim that the requested information may be withheld from the requestor pursuant to section 552.108(a)(1) of the Government Code. We have considered your arguments and the submitted information and have determined that in accordance with section 552.108(a)(1) you may withhold the requested information. However, you must release the basic information.

For more information on the cited exception, as well as information on the rights and obligations of governmental bodies and requestors, please refer to open government information contained on the Office of the Attorney General website at www.oag.state.tx.us. You may also contact our Open Government Hotline at 1-877-OPENTEX.

Enc: Submitted documents

c: Ms. Nickie Townsend
Customer Care Specialist
Unum Life Insurance Company of America
P.O. Box 9061
Portland, Maine 04104-5046
(w/o enclosures)